

Sam Russell's Drop Off Procedures

Drop Off

- **Call 270-766-1955**

to let us know your pet is here for Drop Off.

- Take Pet Belongings (Bag Lunch or Boarding Meals and Meds) to Porch and Place on Shelf.
- Take your Pet to the Gated Porch.
- Remove Collar and Leash, and Take with You.
- Leave Pet in Gated Area and Securely Close Latch.
- Wait Outside of the Gate until Caregiver Retrieves Pet.
- Only 1 Family of Pets on the Porch at a Time.

Pick Up

- **Call 270-766-1955**

to Have Your Pet Brought Out to Gated Area.

- You May Pay for Your Services on the Phone or Come into
the Store Following Distancing and Mask Guidelines.
- Wait in Your Car until You See Your Pet on the Porch.
- Go into Gated Area and Put Your Pet's Collar and Leash On.
- Step Out of Gated Area with Your Pet and Securely Latch Gate.